

# **GOODWILL AGREEMENT TO ENSURE SAFETY DURING THE COVID-19 OUTBREAK**

At a service provider who has joined the Goodwill Agreement, you can be sure that:

- The visitor's code of conduct and information on the Covid-19 virus prevention activities implemented by the service provider are available for all clients
- all employees are aware of the guidelines for preventing the spread of the virus and follow them in their daily work
- the indoor ventilation system is working properly
- there are enough disinfectants, they are available in places visible to everyone
- frequently touched surfaces are cleaned and disinfected regularly
- employees and guests are required to wear a mask or alternative personal protective equipment in accordance with applicable national regulations
- the possibility to maintain the necessary distance both with each other and with the service providers is ensured
- people with signs of illness are not allowed to be in public places or in the service area
- people who have come into contact with a client or employee with signs of illness are informed of the exposure without disclosing personal data
- the service provider participates in COVID-19 prevention webinars organised by Enterprise Estonia.